

To: All Provider Associations

Subject: Transition Issues with CMS Coordination of Benefit Agreement (COBA)

EDS recently implemented a new federally mandated process to handle Medicare crossover claims. In the past, EDS received claim tapes from the Medicare carriers. In the new COBA process, CMS is utilizing a contractor to collect all Medicare claims data and forward claims for Medicaid eligibles to the Medicaid claims processing agents. We are experiencing a low volume of crossover claims at this time. EDS has been in contact with the CMS contractor and we are working to resolve the issue. All claims sent to EDS by the CMS contractor will be processed, however, providers will see a low volume of Medicare crossover claims on their Explanation of Payment reports.

Please inform your members of this issue.